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# Phlebotomy Workshop

CPD Credit Points  
Approved by the  
Malaysian Nursing  
Board



The goal of the Phlebotomy Workshop is to minimise errors that may cause serious harms to patients, either directly or indirectly. This can be achieved when a qualified and certified Phlebotomist establishes, implements and practices quality control on his own work.

The workshop also aims at reducing the number of unacceptable specimens, especially due to clotting and haemolysis, misdiagnoses example high potassium of haemolysis vs. true hyperkalaemia, delays in diagnoses, and not to mention the extra costs incurred due to repetition of specimen collection and possible litigations.

This program also helps to provide continuing learning opportunities and educate nursing/laboratory personnel as well as young medical practitioners and assists the organization in improving specimen quality and safe collection practices.

#### 1.0 The course consists of:

##### (a) Theory

The program focuses on physiology and patho-physiology of thromboembolic disorders, patient assessment and management, patient education and program administration procedure.

##### (b) Practicum

- i. Students will be guided by experienced phlebotomists in the correct technique of venipuncture, micro sampling and transport of blood samples.

- ii. Students are required to practice venipuncture on manikins before they are allowed to draw blood from patients.
- iii. Students are required to keep a Log Book as proof of competency and the Log Book can only be signed by appointed phlebotomist.

#### 2.0 Course Information

The course will cover

- Job responsibilities.
- Anatomy and physiology of major body systems.
- Laboratory safety.
- Blood collection procedures.
- Infection control (Universal precaution).
- Specimen transport and processing.
- Quality control.
- Professionalism.
- Interpersonal relations.
- Patient education / assessment/management

#### 3.0 Audience Group

Nurses, young medical doctors, Medical Assistants and other health care professionals

#### 4.0 Clinical Requirements

Minimum 50 successful first prick patient sampling under supervision and guidance of qualified phlebotomists in ambulatory clinics.

- Attachment at full service laboratory.
- Observation of at least two (2) arterial punctures.
- Written examination at the end of the course.

#### 5.0 Duration

5-day full-time workshop for those with relevant background.

#### 6.0 Award

- Certificate of Participation will be awarded by IJN College
- Nurses will be awarded 15 CPD (as approved by Nursing Board of Malaysia)

